

## EUROPE

## AUSTRIA

**Headquarters:****Andritz AG**

Stattegger Strasse 18  
8045 Graz  
Austria  
Phone: +43 316 6902 0  
Fax: +43 316 6902 415  
welcome@andritz.com

**Andritz Separation GmbH**

Stattegger Strasse 18  
8045 Graz  
Austria  
Phone: +43 316 6902 2318  
Fax: +43 316 6902 463  
separation@andritz.com

**Andritz AG**

Eibesbrunnnergasse 20  
1120 Vienna  
Austria

*Rolling Mills and**Strip Processing Lines*

Phone: +43 1 81 195 0  
Fax: +43 1 81 37 645  
ruthner@andritz.com

*Mechanical Pulping Systems*

Phone: +43 1 81 195 0  
Fax: +43 1 81 55 358  
mechanicalpulp@andritz.com

*Chemical Systems,**Fiberline, Recovery Systems*

Phone: +43 1 81 195 6266  
Fax: +43 1 81 195 6301  
chemsys.at@andritz.com  
fiberline.at@andritz.com  
recovery.at@andritz.com

**Anstalt für****Strömungsmaschinen  
Gesellschaft mbH**

Andritzer Reichsstrasse 68B  
8045 Graz  
Austria  
Phone: +43 316 692 728 0  
Fax: +43 316 691 575  
astro@astroe.at

**European Mill Service GmbH**

Andritzer Reichsstrasse 44/1/3  
8045 Graz  
Austria  
Phone: +43 316 691 200  
Fax: +43 316 691 200 99  
office@em-service.com

## CZECH REPUBLIC

**Andritz spol s.r.o.**

Na Hrázce 710  
500 09 Hradec Králové  
Czech Republic  
Phone: +420 495 518 220  
Fax: +420 495 272 423  
pulppaper-service.ce@  
andritz.com

## DENMARK

**Sprout-Matador A/S**

Glentevej 5-7  
6705 Esbjerg  
Denmark  
Phone: +45 72 160 300  
Fax: +45 72 160 301  
sprout-matador.dk@andritz.com

## FINLAND

**Andritz Oy**

Tammasaarenkatu 1  
00180 Helsinki  
Finland  
Phone: +358 20 450 5555  
Fax: +358 20 450 5109  
pulppandpaper.fi@andritz.com

**Andritz Oy**

Keskikankaantie 9  
15860 Hollola  
Finland  
Phone: +358 20 450 5555  
Fax: +358 20 450 6711  
woodprocessing@andritz.com

**Andritz Oy**

Kyminlinnantie 6  
48600 Kotka  
Finland  
Phone: +358 20 450 5555  
Fax: +358 20 450 5540  
pulppandpaper.fi@andritz.com

*Chemical Systems*

Fax: +358 20 450 5190

*Fiberline*

Fax: +358 20 450 5062

*Fiber Preparation Systems*

Fax: +358 20 450 5422

*Pulp and Paper Mill Services*

Address: Lasimestarintie 5  
Fax: +358 20 450 5048

*Recovery*

Fax: +358 20 450 5444

**Andritz Oy**

Lypsniemenkatu 5  
57200 Savonlinna  
Finland  
Phone: +358 20 450 5555  
Fax: +358 20 450 6220  
pulppandpaper.fi@andritz.com

*Chemical Systems*

Fax: +358 20 450 6213

*Fiberline*

Fax: +358 20 450 6336

*Fiber Preparation Systems*

Fax: +358 20 450 6384

*Pulp and Paper Mill Services*

Fax: +358 20 450 6446

**Andritz Oy**

Relanderinkatu 2  
78200 Varkaus  
Finland  
Phone: +358 20 450 5555  
Fax: +358 20 450 5974  
pulppandpaper.fi@andritz.com

*Recovery*

Fax: +358 20 450 5974

*Pulp Mill Services*

Fax: +358 20 450 5975

**Andritz Oy**

Hermiankatu 8D  
33720 Tampere  
Finland  
Phone: +358 3 359 3900  
Fax: +358 3 359 3933  
pulppandpaper.fi@andritz.com

**Savonlinna Works Oy**

Lypsniemenkatu 5  
57200 Savonlinna  
Finland  
Phone: +358 20 450 6000  
Fax: +358 20 450 6239  
savonlinnaworks@andritz.com

## FRANCE

**Andritz S.A.S.**

2-4 Avenue de l'Europe - Bât. A  
78140 Vélizy-Villacoublay  
France

Phone: +33 1 39 26 05 50  
 Fax: +33 1 39 26 05 66  
 environ.fr@andritz.com

**Andritz S.A.S.**

Allée de la Garenne - Z.I.  
 Le Buxerieux  
 36000 Châteauroux  
 France

Phone: +33 2 54 61 3333  
 Fax: +33 2 54 61 3300  
 environ.fr@andritz.com

**Andritz Fiedler S.A.S**

Z.A. Les Priédons Sud  
 86140 Scorbé-Clairvaux  
 France

Phone: +33 549 93 93 81  
 Fax: +33 549 93 93 80  
 pulpandpaper.fr@andritz.com

**Andritz Selas S.A.S.**

7 rue du Fossé Blanc  
 Bâtiment C1  
 92230 Gennevilliers  
 France

Phone: +33 1 40 80 34 00  
 Fax: +33 1 40 80 34 38  
 welcome.selas@andritz.com

**UMT S.A.S.**

Site d'Activités des Grillonnières  
 37270 Saint Martin Le Beau  
 France

Phone: +33 247 50 6364  
 Fax: +33 247 50 2066  
 umt.fr@andritz.com

**GERMANY****Andritz GmbH**

Stephanopeler Strasse 22  
 58675 Hemer-Sundwig  
 Germany  
 Phone: +49 2372 54 0  
 Fax: +49 2372 54 400  
 welcome@hem.andritz.com

**Andritz GmbH****Zweigniederlassung Kirchheim**

Tannenbergrasse 139  
 73230 Kirchheim/Teck  
 Germany  
 Phone: +49 7021 50 74 0  
 Fax: +49 7021 50 74 10  
 pulpandpaper.de@andritz.com  
 hydro.de@andritz.com

**Andritz Fiedler GmbH & Co. KG**

Weidener Strasse 9  
 93057 Regensburg  
 Germany

Phone: +49 941 6401 0  
 Fax: +49 941 6241 4  
 pulppaper-service.ce@andritz.com

**Andritz Filtrationstechnik GmbH**

Gebrüder-Netzsch-Strasse 19  
 95100 Selb  
 Germany

Phone: +49 9287 75 706  
 Fax: +49 9287 75 707  
 filtration.de@andritz.com

**Andritz Fließbett Systeme GmbH**

Escher-Wyss-Strasse 25  
 88212 Ravensburg  
 Germany

Phone: +49 751 83 2287  
 Fax: +49 751 83 3033  
 environ.de@andritz.com

**Andritz AG**

*Büro West*  
 Schluerweg 7  
 46286 Dorsten  
 Germany

Phone: +49 2369 2067 290  
 Fax: +49 2369 2067 291  
 ulrich.jacobs@andritz.com

**Andritz Kaiser GmbH**

Gewerbestrasse 30  
 75015 Bretten-Gölshausen  
 Germany

Phone: +49 7252 910 01  
 Fax: +49 7252 910 199  
 andritz.kaiser@andritz.com

**Andritz Separation GmbH**

Dillenburger Strasse 100  
 51105 Cologne  
 Germany

Phone: +49 221 9856 107 / 208  
 Fax: +49 221 9856 119 / 202  
 separation.de@andritz.com

**Sundwig GmbH**

Stephanopeler Strasse 22  
 58675 Hemer-Sundwig  
 Germany

Phone: +49 2372 54 0  
 Fax: +49 2372 54 200  
 welcome@sundwig.de

**Universal Milling Technology**

*eine Zweigniederlassung der*  
*Andritz GmbH*

Industriestrasse 15a  
 40822 Mettmann

Germany  
 Phone: +49 2104 91970  
 Fax: +49 2104 12054  
 umt.de@andritz.com

**GREAT BRITAIN****Andritz Ltd.**

*R&B Technology Centre*  
 Speedwell Road  
 Parkhouse East

Newcastle-under-Lyme  
 Staffordshire, ST5 7RG  
 Great Britain  
 Phone: +44 1782 56 5656  
 Fax: +44 1782 56 6130  
 environ.uk@andritz.com

**Andritz Ltd.**

*ET Division*

Suite 5L  
 North Mill, Bridgefoot  
 Belper, DE56 1YD  
 Great Britain

Phone: +44 1773 599 540  
 Fax: +44 1773 599 541  
 environ.uk@andritz.com

**Andritz Selas Engineering Ltd.**

Suite 5L, Business Centre  
 North Mill, Bridgefoot  
 Belper, Derbyshire, DE56 1YD  
 Great Britain

Phone: +44 1773 829 954  
 Fax: +44 1773 829 985  
 welcome.selas@andritz.com

**UMT Ltd.**

Stockholm Road  
 Sutton Fields Industrial Estate  
 Hull, HU7 0XL  
 Great Britain

Phone: +44 1482 825 119  
 Fax: +44 1482 839 806  
 umt.uk@andritz.com

**NETHERLANDS****Andritz B.V.**

Nijverheidsweg 3C  
 1785 AA Den Helder  
 Netherlands

Phone: +31 2236 33474  
 Fax: +31 2236 37781  
 separation.nl@andritz.com

**Andritz Dies & Rolls B.V.**

Spaarpot 112  
5667 KZ Geldrop  
Netherlands  
Phone: +31 40 262 7777  
Fax: +31 40 262 7751  
adr.nl@andritz.com

**Thermtec B.V.**

Wijnhaven 76  
3011 WT Rotterdam  
Netherlands  
Phone: +31 10 413 7628  
+31 10 280 1660  
Fax: +31 10 404 7356  
welcome@thermtec.nl

**POLAND****Andritz AG****Spółka Akcyjna****Przedstawicielstwo w Polsce**

Aleje Jerozolimskie 214  
02 - 486 Warsaw  
Poland  
Phone: +48 22 87399 40  
Fax: +48 22 87399 39  
pulpandpaper.pl@andritz.com  
hydro.pl@andritz.com

**RUSSIA****LLC Andritz**

4<sup>th</sup> Krasnoarmeiskaya Street 4A  
198005 St. Petersburg  
Russia  
Phone: +7 812 316 0913  
Fax: +7 812 110 1582  
pulpandpaper.ru@andritz.com

**ooo Fiedler**

Office 233  
Proffsojuznaja Street 125  
117647 Moscow  
Russia  
Phone: +7 095 99 81 472  
Fax: +7 095 92 61 863  
pulpandpaper-service.ne@andritz.com

**Netsch Representative Office  
Moscow**

Leninski Prospekt, 95-a, office 576  
119313 Moscow  
Russia  
Phone: +7 095 956 3836  
+7 095 956 9086  
Fax: +7 095 956 9087  
separation.ru@andritz.com

**SLOVAKIA****Andritz Jochman s.r.o**

Radlinského 19  
052 01 Spišská Nová Ves  
Slovakia  
Phone: +421 53 4198 110  
Fax: +421 53 4198 161  
filtration.sk@andritz.com

**SPAIN****Andritz Ingeniería S.A.**

Agustin y Antonia, 12  
28700 S. Sebastián de los Reyes  
Madrid  
Spain  
Phone: +34 91 663 6409  
Fax: +34 91 651 1931  
environ.es@andritz.com

**Andritz Ingeniería S.A.**

Calle Riera, 11-bajos  
08190 Sant Cugat del Vallés  
Barcelona  
Spain  
Phone: +34 93 674 9482  
Fax: +34 93 674 9315  
pulpandpaper.es@andritz.com

**SWEDEN****Andritz AB**

Artullsvägen 1  
891 21 Örnsköldsvik  
Sweden  
Phone: +46 660 29 53 00  
Fax: +46 660 29 53 99  
pulpandpaper.se@andritz.com

**Andritz AB**

Ivarshyttvägen 4  
776 33 Hedemora  
Sweden  
Phone: +46 225 635 50  
Fax: +46 225 635 51  
pulpandpaper.se@andritz.com

**Andritz AB**

Södra Kyrkogatan 6  
652 24 Karlstad  
Sweden  
Phone: +46 54 55 54 50  
Fax: +46 54 55 54 59  
pulpandpaper.se@andritz.com

**Andritz AB**

Gävlegatan 22  
113 30 Stockholm  
Sweden  
Phone: +46 8 736 2500  
Fax: +46 8 736 2529  
pulpandpaper.se@andritz.com

**Andritz Fiber Drying AB**

Kvarnvägen  
351 87 Växjö  
Sweden  
Phone: +46 470 70 63 00  
Fax: +46 470 70 63 80  
fiber-drying.se@andritz.com

**SWITZERLAND****Andritz 3Sys AG**

Oberdorfweg 9  
5610 Wohlen  
Switzerland  
Phone: +41 56 618 46 80  
Fax: +41 56 618 46 81  
environ.ch@andritz.com

**AMERICAS****BRAZIL****Headquarters:****Andritz Brasil Ltda.**

Rua Presidente Faria,  
248 - 10 andar - Centro  
80020-290 - Curitiba - PR  
Brazil  
Phone: +55 41 304 7611  
Fax: +55 41 224 0014  
pulpandpaper.br@andritz.com  
mechanicalpulp.br@andritz.com  
environ.br@andritz.com

**Andritz Brasil Ltda.**

Rua Tabapuã, 627 - Conj. 92 -  
Itaim Bibi  
04533-012 - São Paulo - SP  
Brazil  
Phone: +55 11 3168 6114  
Fax: +55 11 3078 5098  
woodprocessing.br@andritz.com

**Andritz Brasil Ltda.**

Av. Presidente Castelo Branco,  
1577 - Sala 203 - Carapina  
29160-004 - Serra - ES  
Brazil  
Phone: +55 27 3338 3607  
Fax: +55 27 3318 1761  
pulp-service.br@andritz.com

**Andritz Brasil Ltda.**

Rua C, Quadra 6, Lotes 3, 4, 9e  
10, Distrito Industrial,  
45820-490 - Eunápolis - BA  
Brazil  
pulpandpaper.br@andritz.com

**Andritz Separation Industria e Comércio de Equipamentos de Filtracão Ltda.**

Rua Hermann Weege, 2383 -  
Prédio 4 - Centro  
89.107-000 Pomerode - SC  
Brazil  
Phone: +55 47 387 8240  
Fax: +55 47 387 8440  
filtration.bra@andritz.com

**Sprout-Matador do Brasil Ltda.**

Rua Dona Eugenia, 811  
CEP 90630-150, Porto Alegre/RS  
Brazil  
Phone: +55 51 3219 9281  
Fax: +55 51 3217 3307  
sprout-matador.br@andritz.com

**CANADA****Andritz Ltd./Ltée.**

2260-32<sup>nd</sup> Avenue/32<sup>ième</sup> Avenue  
Lachine, Quebec H8T 3H4  
Canada  
Phone: +1 514 631 7700  
Fax: +1 514 631 3995  
mechanicalpulp.ca@andritz.com  
woodprocessing@andritz.com

**Andritz Ltd./Ltée.**

*DRT Service Center*  
45 Roy Blvd.  
Brantford  
Ontario N3R 7K1  
Canada  
Phone: +1 519 754 4590  
Fax: +1 519 754 4594  
pulppaper-service.na@andritz.com

**Andritz Ltd./Ltée.**

*Service Center*  
3448-78 Avenue  
Edmonton  
Alberta T6B 2X9  
Canada  
Phone: +1 780 465 3344  
Fax: +1 780 440 4354  
pulppaper-service.na@andritz.com

**Andritz Bird Inc.**

*A Division of Andritz Ltd.*  
*Saskatoon Service Center*  
2600 Wentz Avenue  
Saskatoon  
Saskatchewan S7K 2L1  
Canada  
Phone: +1 306 931 0801  
Fax: +1 306 931 2442  
separation.ca@andritz.com

**Andritz Fiber Drying Ltd.**

2260-32<sup>nd</sup> Avenue/32<sup>ième</sup> Avenue  
Lachine, Quebec H8T 3H4  
Canada  
Phone: +1 514 631 7700  
Fax: +1 514 631 8355  
fiber-drying.ca@andritz.com

**CHILE****Andritz Chile Limitada**

Seminario 202  
Puerto Montt  
Chile  
Phone: +56 65 434 366  
Fax: +56 65 434 367  
sprout-matador.cl@andritz.com

**Andritz Chile Ltda.**

Isidora Goyenechea 3600,  
Oficina 202  
Las Condes, Santiago  
Chile  
Phone: +56 2 462 4600  
Fax: +56 2 462 4646  
patrick.oshea@andritz.com

**Andritz Chile Ltda.**

Angol 436, Oficina 805  
Concepción  
Chile  
Phone: +56 41 211 030  
Fax: +56 41 210 794  
pulppaper-service.cl@andritz.com

**USA****Andritz Inc.**

1115 Northmeadow Parkway  
Roswell, GA 30076-3857  
USA  
Phone: +1 770 640 2500  
Fax: +1 770 640 9454  
pulpandpaper.us@andritz.com

*Fiberline*

Fax: +1 770 640 2569

*Chemical Systems*

Fax: +1 770 640 2681

*Recovery*

Fax: +1 770 640 2569

*Project Management*

Fax: +1 770 640 2681

*Pulp and Paper Mill Services*

Fax: +1 770 640 2521

*Wood Processing*

Fax: +1 770 640 2595

**Andritz Inc.**

35 Sherman Street  
Muncy, PA 17756  
USA  
Phone: +1 570 546 8211  
Fax: +1 570 546 1306  
pulpandpaper.us@andritz.com  
sprout-matador.us@andritz.com

*Engineered Wear Products/  
Pulp and Paper*

Fax: +1 570 546 1312  
durametal@andritz.com

**Andritz Inc.**

101 Ridge Street  
Glens Falls, NY 12801  
USA  
Phone: +1 518 793 5111  
Fax: +1 518 745 1917

*Fiber Preparation Systems*

Fax: +1 518 745 2858  
fiberprep.us@andritz.com

*Pulp and Paper Mill Services*

Fax: +1 518 745 7005  
pulppaper-service.na@andritz.com

*Fiberline R&D Facility*

Fax: +1 518 745 2971

**Andritz Inc.**

*R&D Facility*  
3200 Upper Valley Pike  
Springfield, OH 45504  
USA  
Phone: +1 937 390 3400  
Fax: +1 937 390 6827

**Andritz Inc.**

*Service Center*  
101 Bamberg Drive  
Pell City, AL 35125  
USA  
Phone: +1 205 338 3331  
Fax: +1 205 338 3334  
pulppaper-service.na@andritz.com

**Andritz Inc.**

*TS Division*  
8259 Melrose Drive  
Lenexa, KS 66214  
USA  
Phone: +1 913 541 1703  
Fax: +1 913 541 1631

**Andritz Inc.**

*Engineered Wear Products/  
Pulp and Paper*  
9560 S.W. Herman Road  
Tualatin, OR 97062  
USA  
Phone: +1 503 692 0850  
Fax: +1 503 692 1169  
durametal@andritz.com

**Andritz Bird Inc.**

1600 Boston-Providence Highway  
Walpole, MA 02081  
USA  
Phone: +1 508 404 1400  
Fax: +1 508 668 6855  
separation.us@andritz.com

**Andritz Bird Inc.**

*Lakeland Service Center*  
2721 Mine and Mill Road  
Lakeland, FL 33801  
USA  
Phone: +1 863 665 5811  
Fax: +1 863 665 5851  
separation.us.fl@andritz.com

**Andritz Bird Inc.**

*Houston Service Center*  
12734 Tanner Road  
Houston, TX 77041  
USA  
Phone: +1 713 856 1750  
Fax: +1 713 856 1751  
separation.us.tx@andritz.com

**Andritz Bird Inc.**

*Scott Depot Service Center*  
Erskine Lane  
P.O. Box 199  
Scott Depot, WV 25560  
USA  
Phone: +1 304 757 2678  
Fax: +1 304 757 2689  
separation.us.wv@andritz.com

**Andritz Filter Press Inc.**

119 Pickerinig Way  
Exton, PA 19341  
USA  
Phone: +1 610 280 4404  
Fax: +1 610 363 0971  
filtration.us@andritz.com

**Andritz-Ruthner, Inc.**

1010 Commercial Blvd. South  
Arlington, TX 76001  
USA  
Phone: +1 817 465 5611  
Fax: +1 817 468 3961  
environ.us@andritz.com

**Andritz-Ruthner, Inc.**

125 Technology Drive,  
Southpoint Industrial Park  
Canonsburg, PA 15317  
USA  
Phone: +1 724 745 7599  
Fax: +1 724 745 9570  
welcome@andritz-na.com

**CyberMetrics Inc.**

1050-D Nine North Drive  
Alpharetta, GA 30004  
USA  
Phone: +1 770 740 2071  
Fax: +1 770 740 2074  
cybermetrics@andritz.com

**IDEAS Simulation Inc.**

125 Clairemont Avenue, Suite 570  
Decatur, GA 30030  
USA  
Phone: +1 404 370 1350  
Fax: +1 404 378 3813  
ideas-sales@  
ideas-simulation.com

**IDEAS Simulation Inc.**

1801 Roeder Ave., Suite 112  
Bellingham, WA 98225  
USA  
Phone: +1 360 714 0787  
Fax: +1 360 752 1337  
ideas-sales@  
ideas-simulation.com

**Andritz Tissue Inc.**

101 South Main Street, Suite 400  
Janesville, WI 53545  
USA  
Phone: +1 608 758 5920  
Fax: +1 608 758 5935  
tissue.na@andritz.com

**VENEZUELA****Sprout-Matador A/S**

Av. Atlantico no. 159-71  
Trigal Norte, Valencia  
Estado Carabobo  
Venezuela  
Phone: +58 241 842 2515  
Fax: +58 241 843 3709  
niben@telcel.net.ve

**ASIA****CHINA****Andritz AG**

**Representative Office Beijing**  
2702-03 CITIC Building  
19 Jian Guo Men Wai Dajie  
100004 Beijing  
China  
Phone: +86 10 8526 2720  
Fax: +86 10 6500 6413  
andritz@public.bta.net.cn

**Andritz Filtrationstechnik GmbH  
Office Shanghai**

Room 2402,  
Unicom International Tower  
547 Tianmu West Road  
Shanghai, 200070  
China  
Phone: +86 21 635 32 712  
Fax: +86 21 635 37 266  
filtration.cn@andritz.com

**Andritz-Kenflo Foshan  
Pump Co., Ltd.**

14 He Bin Road  
Foshan, Guangdong 528000  
China  
Phone: +86 757 8283 6920  
Fax: +86 757 8281 7010  
andritz-kenflo@andritz.com

**Andritz-Shanghai**

**Representative Office**  
Aurora International Plaza  
Room 606  
No. 99, Fucheng Road, Pudong  
200120 Shanghai  
China  
Phone: +86 21 5058 3688  
Fax: +86 21 5058 3988  
andritz.sh@china.com

**Andritz Technologies Ltd.**

9 Tian Bao Road,  
Foshan, Guangdong 528000  
China  
Phone: +86 757 8296 9222  
Fax: +86 757 8296 9289  
fiberprep.cn@andritz.com  
environ.cn@andritz.com  
pulppaper-service.cn@  
andritz.com  
hydro.cn@andritz.com

**Andritz Technologies Ltd.**

Tianjin Office  
Room 807-808, No. 125 Weidi  
Road  
Tainxin Building  
Tianjin, 300074  
China  
Phone: +86 22 2840 8469  
Fax: +86 22 2840 8467  
environ.cn@andritz.com

**Andritz Technologies Ltd.  
Beijing Branch office**

Add: Room 802  
Hong Yu Building, 7 Xueyuan Road  
Haidian District  
Beijing 100083  
China  
Phone: +86 10 5131 3700  
Fax: +86 10 8230 6637  
filtration.cn@andritz.com

**INDIA****Andritz Oy**

*India Liaison Office*  
Building No. 7, Flat No. 204-206  
Local Shopping Centre  
Madangir Road  
New Delhi - 110 066  
India  
Phone: +91 11 2905 2094  
+91 11 2905 2883  
Fax: +91 11 2905 3227  
pulpandpaper.in@andritz.com

**Andritz Technologies Pvt. Ltd.**

Makam Plaza, 2<sup>nd</sup> Floor  
No. 63/1, 3<sup>rd</sup> Main Road  
18<sup>th</sup> Cross, Malleswaram  
Bangalore - 560 055  
India  
Phone: +91 80 2346 5995 / 96  
Fax: +91 80 2346 5997  
andritz@vsnl.com

**Andritz Separation Private  
Limited**

Plot No. 1961-B Asiad Colony  
Anna Nagar Western Extension  
Chennai 600 101  
India  
Phone: +91 44 2615 3750  
+91 44 2615 3751  
Fax: +91 44 2615 4741  
separation.in@andritz.com

**Enmas Andritz Private Limited**

V Floor, Guna Buildings Annexe,  
304-305  
443 Anna Salai, Teynampet  
Chennai 600 018  
India  
Phone: +91 44 2433 8050 / 51  
Fax: +91 44 2433 2412  
eal@vsnl.com

**INDONESIA****PT. Andritz**

Gedung Bank Panin Pusat,  
3<sup>rd</sup> Floor  
Jl. Jend. Sudirman 1  
Senayan, Jakarta 10270  
Indonesia  
Phone: +62 21 725 0137  
Fax: +62 21 571 0896  
pulpandpaper.id@andritz.com

**JAPAN****Andritz K. K.**

Toyo-cho, Shinei Bldg., 7F  
4-chome 3-1 Toyo, Koto-ku  
Tokyo  
135-0016 Japan  
Phone: +81 3 5634 3450  
Fax: +81 3 5634 3460  
pulpandpaper.jp@andritz.com

**SINGAPORE****Andritz Singapore Pte. Ltd.**

9 A Joo Koon Crescent  
Singapore 629023  
Phone: +65 6863 4465  
Fax: +65 6863 4482  
separation.sg@andritz.com

*New address from July 1, 2005:  
25 Tuas Ave 4  
Singapore 639375*

**TAIWAN****Andritz AG, Austria,  
Representative Office Taipei**

No. 200 Keelung Road  
Suite 408  
Sec. 1, Taipei  
Taiwan  
Phone: +886 2 2722 7475  
Fax: +886 2 2722 7476  
separation.tw@andritz.com

**THAILAND****Fiedler International GmbH**

Empire Tower, Unit 2303  
195 South Sathorn Road  
Yannawa, Sathorn  
Bangkok 10120  
Thailand  
Phone: +66 2 670 17 55  
Fax: +66 2 670 17 56  
pulppaper-service.asp@  
andritz.com

**AUSTRALIA****Andritz Pty Ltd.**

56-58 Gaine Road  
Dandenong South, Victoria 3175  
Australia  
Phone: +61 38 795 9800  
Fax: +61 39 799 4899  
pulpandpaper.au@andritz.com  
environ.au@andritz.com  
feed.au@andritz.com

**AFRICA****SOUTH AFRICA****Andritz (Pty) Ltd.**

Suite 13, 2<sup>nd</sup> Floor  
Granada Centre  
22 Chartwell Drive  
Umhlanga 4319  
Durban  
South Africa  
Phone: +27 561 72 71  
Fax: +27 561 62 65  
pulpandpaper.za@andritz.com

**Andritz (Pty) Ltd.**

241 Albert Amon Road  
Millennium Business Park  
Meadowdale x7  
Edenvale  
South Africa  
Phone: +27 11 454 3350  
Fax: +27 11 454 3381  
separation.za@andritz.com

**Air-dried pulp**

Pulp is described technically as air-dried when its moisture content is in equilibrium with the ambient atmosphere. Commercially, pulp is usually described as air-dried when the moisture content of the pulp is 10%.

**Annealing**

Process in which metal is heated, retained at a suitable temperature, then cooled rapidly or slowly to reduce internal stress. As a result, the metal becomes softer and more workable, particularly in cold processes.

**APMP/P-RC™**

Alkaline Peroxide Mechanical Pulping is a refining process preceded by multi-stage impregnation with alkaline peroxide bleach liquors. The wood chips are compressed and destructured prior to addition of the bleach liquors. APMP systems can operate without a post bleach plant since bleaching takes place up front in the process. P-RC™ APMP is a technology that distributes chemicals between the impregnation steps and a small inter-stage bleach tower located between the primary and secondary refining stages. "P-RC" stands for Preconditioning-Refiner Chemical.

**BCTMP**

Bleached Chemi-Thermo Mechanical Pulping. The prefix "B" indicates that a post bleach plant, most commonly alkaline peroxide, follows the CTMP pulping step.

**Black liquor**

Mixture of spent cooking chemicals and dissolved wood material remaining after sulphate cooking. Black liquor is recovered during pulp washing, concentrated by evaporation, and burned in the recovery boiler to regenerate the cooking chemicals and also produce energy for the mill.

**Brownstock**

The pulp obtained directly from the cooking process, before intercellular materials and cooking liquors have been removed.

**Cellulose**

The primary constituent of pulp. Chemically, cellulose is a long-chained carbohydrate consisting of repeating chains of a single simple sugar, glucose.

**Chemical pulp**

A generic term which describes pulp produced by chemical (as opposed to mechanical) processes. These chemical processes include kraft (sulphate) and sulphite processes.

**Chemical recovery**

In chemical pulping, the collection, recovery, and regeneration of cooking chemicals so that they can be utilized again in the process.

**Chipping**

A process in a woodroom area in which the debarked logs are converted into chips for pulping or refining processes. Chipping is typically done by horizontally or gravity-fed disc chippers.

**CrescentFormer**

Sheet forming section in a tissue machine, with the pulp suspension jet-out of the headbox flowing between a felt and a wire both moving at the same speed.

**CTMP**

Chemi-Thermo Mechanical Pulping is a pressurized refining process which is preceded by the addition of sulphite in a single impregnation stage. The refining pressure for CTMP is usually lower than for TMP since the sulphite treatment lowers the softening temperature of the wood lignin. By altering the parameters of the process (chemical concentration, temperature, etc.) it is possible to customize the pulp for particular end uses. CTMP may be bleached, in which case it is known as BCTMP.

**Deinking**

A process in which most of the ink, filler, and other extraneous material is removed from printed and/or unprinted recovered paper. The result is a pulp which can be used in the manufacture of new paper, including tissue, printing, writing, and office papers.

**Delignification**

Removal of lignin from wood fibers (cellulose and hemi-cellulose). This is performed primarily in the cooking process and further carried out in the washing and bleaching process. In bleaching, ECF pulp mills use chlorine compounds (chlorine dioxide) for this process, although it can be achieved with oxygen, hydrogen peroxide, or ozone (which do not create organochlorines).

**Digester**

A pressure vessel, typically cylindrical used to treat wood chips or other cellulosic materials with chemicals under elevated pressure and temperature, so as to produce pulp for papermaking.

**DIP**

Deinked Pulp. Pulp produced from deinked wastepaper, like old newsprint and old magazines. Most DIP is used in integrated paper mills, but some is sold on the market, in which case it is usually dried or wet-lapped.

**Dispersion**

A process stage in the treatment of recycled fibers. Several process stages are needed to remove the impurities (e.g. glue, ink) from the fibers. It is impossible, however, to eliminate all impurities. Dispersing reduces these particles to such a small size that they are no longer detrimental to paper quality.

**ECF**

Elemental Chlorine-Free pulp. Pulp bleached without the use of any elemental chlorine. However, chlorine compounds (e.g. chlorine dioxide) may be used in the bleaching process.

**EPC**

Engineer-Procure-Construct. A project delivery where one supplier assumes total responsibility for product and project engineering, equipment and construction procurement, and on-site construction.

**Extrusion**

A continuous process in which animal feed components are cooked under pressure in a combination of frictional and steam heat in order to expand the resulting product and convert it into feed granulate. This process is very common in production of pet food, fish feed, and cereals.

**Fiberline**

The machines and process systems involved in converting wood chips into pulp. Process steps can include cooking, washing, screening, knot separation, refining, and, if required, bleaching.

**Grade**

A class or level of quality of pulp or paper which is distinguished from other pulps or paper on the basis of its use, appearance, quality, manufacturing history, raw materials, or a combination of these factors.

**Green liquor**

Aqueous solution of the smelt resulting from the burning of thickened waste liquor in the recovery boiler. Mainly consists of sodium carbonate and sodium sulphide.

**GSM**

Grams per Square Meter, or g/m<sup>2</sup>. A measure of the basis weight of paper and board, or its grammage.

**Hammermill**

Machine used for pulverizing raw materials for various applications including animal feed and preconditioning for refining applications; the raw materials are hammered by a series of steel hammers. The pulverized material exits through a screen plate with apertures. The size of the apertures and hammers, including the number of hammers, can be changed to achieve desired results.

**HC**

High Consistency. Pulp suspension with a consistency of 18–40%.

**Headbox**

Located at the wet end of a paper machine, the headbox delivers a uniform jet of paper slurry (furnish or stock) having essentially the same width as the paper web to be produced. The word is derived from earlier days when the hydrostatic head within the box was sufficient to deliver a jet velocity matching the speed of the forming fabric. Today, the pressure within a modern headbox is maintained by pumps and controls.

**Hexenuronic acid**

Acid formed during chemical pulping that reacts with several bleaching chemicals, thus increasing their consumption. The elimination of hexenuronic acid reduces the need for bleaching chemicals and lowers the production costs of bleached pulp. It also helps to keep the pulp's brightness longer.

**Kraft pulp**

The Kraft process is the world's predominant chemical pulping process because of the strength of pulp it produces. The process involves cooking (digesting) wood chips in an alkaline solution, where the active cooking agent is a mixture of sodium hydroxide and sodium sulphide. The dis-

solved lignin is later removed, leaving behind the cellulose fibers. The term "kraft" is interchangeable with "sulphate" and is derived from a German word which means "strong."

### **LC**

Low Consistency. Pulp suspension with a consistency of 1–6%.

### **Lignin**

One of the three main constituents of wood, along with cellulose and hemi-cellulose. Lignin acts as the cementing agent in wood, binding the cellulose fibers together.

### **Lime kiln**

A long, slowly rotating kiln used to reburn lime mud (calcium carbonate) to form calcium oxide, which can be re-used in causticization.

### **LMD-Filter™**

The LMD-Filter™ is a lime mud precoat filter designed to achieve optimum dry solids with excellent washing efficiency for lime mud. The filter ensures efficient lime kiln operation at low heat consumption. "LMD" stands for "Lime Mud Drying."

### **LMD lime kiln**

A rotary kiln with an external dryer for lime mud. LMD stands for "Lime Mud Drying."

### **Market pulp**

Pulp produced from wood, and sold on the open market, as opposed to that which is produced for internal consumption by an integrated paper mill or affiliated mill.

### **MC**

Medium Consistency. Pulp suspension with a consistency of 6–18%.

### **MDF**

Medium Density Fiberboard. Board made of mechanical pulp from the refiner process.

### **Mechanical pulp**

A generic term describing pulps produced by a mechanical (as opposed to a chemical) process. Also known as "high-yield" pulp as the processes utilize a higher proportion of the wood raw material than the chemical processes. There are a large number of mechanical pulping processes including GWD, PGW, RMP, TMP, CTMP, APMP, CMP, etc. Mechanical pulps are produced using either grinders or refiners. Mechanical pulps are used prin-

cipally in the production of newsprint, magazine papers, printing papers, specialty papers, tissue, toweling, paperboard, and wallboard.

### **NBSK**

Northern Bleached Softwood Kraft. The industry's benchmark grade of pulp for pricing and inventory data. Produced primarily in Canada and the Nordic countries. Some NBSK is also produced in the Northwestern USA and Russia.

### **NCG**

Non-Condensable Gas. Odorous discharges from mill processes that in previous years were vented to the atmosphere. Today, NCGs are collected and disposed of to meet environmental regulations and to stop the nuisance role these gases play with surrounding communities.

### **NO<sub>x</sub>**

Nitrogen Oxide. A major component of gaseous emissions from a boiler or lime kiln.

### **Norscan**

A term describing the group of five countries which have historically been the world's principal producers of market pulp – Canada, USA, Sweden, Finland, and Norway.

### **Pickling**

Process for chemical treatment of oxidized steel, applied to obtain a clean metallic surface. Here, the steel is dipped into a hot bath of diluted sulphuric or hydrochloric acid.

### **PrimeLine™**

The PrimeLine™ tissue machine system is fully modularized for the production of customized tissue grades. It includes the PrimeFlow™ headbox, PrimeForm™ former, the PrimePress™ or TissueFlex™ shoe press, PrimeDry™ T-rib Yankee, EquiDry™ Yankee hood, PrimeReel™, and PrimeControl™ automation system. Each PrimeLine™ component is selected for specific quality requirements from standard tissue grades to super-soft tissue products.

### **Recausticizing**

A process by which green liquor from sulphate pulping is converted to white liquor, thus allowing the cooking chemicals to be re-used. In causticization, sodium carbonate of green liquor is converted to sodium hydroxide by using calcium oxide. Lime mud, which is formed in causticization reactions, is reburnt in the lime kiln.

**Recovery boiler**

In kraft pulping, a special boiler where the black liquor from the cooking process is burned, after concentrating it in an evaporation process. The residual carbon is burned and the inorganic sodium salts are melted and recovered.

**Recycled fiber**

Fiber derived from wastepaper which has been recycled.

**Recycled paper**

Paper which has been made partly or wholly from recycled fiber.

**Refiner**

Machine used to grind pulp between two discs. Refiners can operate at low consistency or at higher consistencies. At low consistencies the material is fed to the refiner using a pump. At higher consistency levels conveying devices are used. Other refiner types are used for breaking down wood chips into fibers.

**Rolling mill**

Plant in which steel strip is formed between two rolls rotating at the same speed in opposite directions.

**RTS™**

Retention time, Temperature, Speed refining. A TMP process, which produces better quality mechanical pulp at lower energy consumption. Improved fiber properties are obtained by rapid heat treatment of the fibers at higher temperatures, while optical properties are preserved due to the low retention time. The process is operated at higher refiner disc speeds, most commonly 2,300 rpm.

**Sludge**

Waste created during the biological process of treating effluent from a manufacturing or municipal wastewater process.

**Stock pump**

Special centrifugal pump for water and fiber suspensions.

**TAD**

Through-Air Drying. Process for tissue drying with the paper web running over a perforated drum where hot air is blown through the web.

**TCF**

Totally Chlorine Free. Pulp bleached without the use of chlorine or chlorinated chemical compounds.

**Tissue**

A general term indicating a class of papers which include grades such as toilet, facial, napkin, towels, wipes, and special sanitary papers. Desirable characteristics in these types of tissue papers are softness, strength, and freedom from lint. Tissue papers are divided into three major categories: At-Home (or Consumer), Away-from-Home (or Commercial & Industrial), and Specialty.

**TMP**

Thermo-Mechanical Pulping is a refining process in which wood chips are refined in a pressurized refiner. The process can involve from one to three refining stages in the mainline; however, two stages are most common. The higher temperatures help soften the chips, which results in higher pulp strength compared to atmospherically refined pulps (RMP). TMP relies on mechanical energy rather than chemicals to convert wood into pulp. TMP pulps are most commonly used in newsprint and magazine papers.

**Virgin fibers**

The raw material for making paper, produced either chemically or mechanically by removing the cellulose fibers from the structure of the wood or from other materials, such as used/recycled rags, bagasse, and straw.

**Wet end**

Section at the beginning of a paper or pulp dewatering machine. At the wet end, the pulp enters the machine and the bulk of the water is removed by dewatering, suction, and press rolls in order to obtain a paper web that can be fed through a drying section.

**White liquor**

A strongly alkaline solution used in the cooking (digesting) process. Mainly consists of sodium hydroxide and sodium sulphide.

# FINANCIAL GLOSSARY

**ATX**

Austrian Traded Index.

Price index calculated by the Vienna Stock Exchange, containing the most actively traded shares on the Vienna Stock Exchange. The ATX comprises approx. 20 shares, weighted in the index according to market capitalization.

**ATX Prime**

Price index calculated by the Vienna Stock Exchange and containing all the shares of the ATX Prime Market segment.

**Authorized capital**

Authorization by resolution of the shareholders' meeting allowing the managing board to increase the share capital by a maximum of 50% within five years by issuing new shares.

**Chart**

Graph showing the daily, weekly or monthly prices for a particular share for a certain period.

**Continuous trading**

Continuous handling of all orders where price and quantity requested match up. Transactions can be concluded at any time during the opening hours of the stock exchange.

**Dividend**

That part of a company's profits paid out to the shareholders. The amount of the dividend is proposed by the managing board of a company and approved in a resolution by the shareholders' meeting.

**EBIT(D)A**

Earnings before Interests, Taxes, (Depreciation), and Amortization of goodwill.

This earnings measure is of particular interest in cases where companies have large amounts of fixed assets which are subject to heavy depreciation charges or in the case where a company has a large amount of acquired intangible assets on its books and is thus subject to large amortization. EBITDA is a good measure of comparing companies within industries.

**EBIT**

Earnings before Interests and Taxes.

The EBIT is part of the profit and loss accounts; also often called "operating profit."

**Ex-dividend**

The price of the share is lowered by the amount of the dividend paid a few days before the day a dividend is paid out.

**Free float**

Portion of a company's shares that is held by a large number of private and institutional investors.

**IFRS**

International Financial Reporting Standards.

IFRS are international accounting standards intended to guarantee better comparability of annual accounts presented by companies from different countries.

**IPO**

Initial Public Offering.

Admission of a company to list its shares on the stock exchange by selling company shares to the public.

**Investor Relations**

Interface between the company and the financial community. An Investor Relations department should regularly provide transparent, comprehensive and up-to-date information on developments within the company to shareholders, financial analysts and investors.

**ISIN**

International Securities Identification Number. Individual identification number of a security enabling computerized international registration of a security.

**Market capitalization**

The market price of a listed company. This is calculated by multiplying the current share price by the number of company shares.

**MEUR**

Million Euros

**No par value share**

Share with no par value and which refers to a certain interest in the company without stating a fixed amount.

**Par value**

Face value of a security. This is the amount the shareholder has contributed to the nominal share capital of the company. The par value gives no indication of the actual value of the share.

**Prime market**

Market segment of the Vienna Stock Exchange which contains stocks that are admitted to listing on the Official Market or Semi-Official Market and meet special additional listing criteria.

**Roadshow**

The management of a listed company presents the company's activities, strategies and long-term prospects to national and international institutional investors and retail shareholders.

**Share**

Certificate that represents a certain stake in the nominal capital of a stock company.

**Shareholders' meeting**

Body of a stock company which usually meets at least once a year and takes resolutions on important company matters according to company law.

**Share capital increase**

Increase in the nominal capital of a stock company. Equity capital is paid into the company.

**SPO**

Secondary Public Offering. Selling of further shares of a company that is already publicly listed.

**Volatility**

Measure of the average fluctuation of a share price over a certain period. In statistics, the volatility is equal to the standard deviation.

**WBI**

Wiener Börse Index (Vienna Stock Exchange Index).

The WBI contains all shares listed on the Official Market and the Semi-Official Market. The WBI as overall index reflects the development of the Austrian stock market as a whole.